

# Job Description

## Red Robin Position Description

<b>Individual Record Title: Busser (Sales Support)</b>	<b>Reports To: Assistant Manager</b>
<b>Position/Job ID: 71</b>	<b>Location ID: Varies by Restaurant</b>
<b>Position/Code: XXX71</b>	<b>Department ID: Varies by Restaurant</b>
<b>Position/Name (Benchmark): Busser</b>	<b>FLSA: Non-Exempt</b>
<b>Fusion Grade:</b>	<b>Annual Bonus Target: N/A</b>

### I. Position Summary:

The Busser position is responsible for clearing and resetting tables, taking dishes to the kitchen, stocking bus stations, cleaning glassware, pre-bussing tables and offering Guest drink refills all in a timely manner.

### II. Essential Functions:

Helps maintain the dining area; clears and resets tables and takes dishes to the kitchen area.  
Stocks bus stations, cleans glassware, pre-buses tables and offers refills to guests.  
Practices safe food handling and cleanliness at all times.  
Safely handles food prep equipment such as dish machine, coffee maker, etc. May empty and reline garbage cans, do light floor cleaning, perform restroom checks, and pick up outside grounds.  
Must be able to communicate and interact with guests.  
Maintains a high degree of pace and intensity for an extended period of time.  
Able to adhere to schedule and be on time for shifts.  
Operate and participate effectively in a team environment.

#### Physical Effort

Lifting- up to 50lbs constantly.  
Lifting from floor to shoulder constantly and overhead frequently.  
Exposed to cleaning chemicals.  
Color and depth perception required for vision. Needs both near and far vision.  
Twists and reaches constantly.  
Grasps objects to move or manipulate them constantly.  
Stands and walks constantly.  
Listen to and comprehends instructions from Guests and coworkers over background restaurant and equipment noise constantly.  
Frequent hand washing required.

### III. Other Functions:

Other duties as assigned by supervisor  
Must adhere to company uniform and appearance policy

### IV. If management or supervisory position, which positions report directly to this one?

None

### V. Qualifications:

High School degree or equivalent preferred  
Experience preferred

### VI. Knowledge, Skills and Abilities:

Has strong knowledge of commonly-used concepts, practices, and procedures in a restaurant. Relies on experience and judgment to make effective decisions.  
Strong interpersonal skills  
Team player

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**VII. Working Conditions:**

**Equipment**

Desk supplies, telephone, bus tub, trays, tables, chairs, high chairs, dish machine, coffee maker, garbage cans, ice buckets, food product.

**Work Environment**

Typical restaurant environment, heat and a/c, cold in freezer and walk in refrigerator

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**Reviewed/Approved by:** \_\_\_\_\_ **Title:** \_\_\_\_\_

**Date:** \_\_\_\_\_

**Disclaimer:** *The above statements are intended to describe the general nature and level of work being performed by the individuals assigned to this position. They are not intended to be an exhaustive list of all responsibilities, duties and skills required of individuals in this position. This position description is subject to change by the Company as the needs and requirements of the position change.*